



## Secure Medical Services

Care | Quality | Respect



For further information or booking, please call  
**07449301176** or **01494268204** or Email us to  
**[info@securemedicalservices.com](mailto:info@securemedicalservices.com)**

**A&E ADMISSION**

**COURT APPEARANCE**

**HOSPITAL TRANSPORT**

**DISCHARGES**

**CHILDREN AND  
YOUNG PERSONS**

**S 135(1) AND 135(2)  
WARANTS**



**[www.securemedicalservices.com](http://www.securemedicalservices.com)**

# Secure Medical Services Ltd

## ABOUT US

Secure Medical Services (SMS) is a specialist provider of patient transportation to the health sector.

We provide a 24/7 rapid response service to NHS Trusts, CCGs and Private Hospitals across the UK. Secure Medical Services have specialist vehicles designed specifically for the provision of secure transport for patients with mental health needs both detained on section or informal.

### The people that will use this service:

- Adults aged 18-65
- Adults aged 65+
- Children aged 4-12
- Children aged 13-18
- Mental Health
- People detained under the Mental Health Act
- People who misuse drugs or alcohol
- Learning difficulties or autistic disorder



# AIMS & OBJECTIVES

Secure Medical Services (SMS) aims to provide the highest quality secure transport services to both partners and patients, ensuring compassion and care at every stage. Founded by specialist secure care providers, we understand the unique complexity of every patient and aim to offer tailored solutions every time.

## AIMS

- ❁ SMS will invest in high quality transport to provide comfort for patients, fitted out with appropriate security features.
- ❁ SMS staff are highly professional and have received all necessary training to perform to the highest possible standard in their role.
- ❁ SMS will provide ongoing clinical training to all employees and staff will adopt and uphold the core values of the business and the fundamental principles of care as set out by the Care Quality Commission.

## OBJECTIVES

- ❁ To establish a secure transport business which provides unparalleled levels of care to its patients and the highest level of quality of service to its partners.
- ❁ To build a business based on the fundamental principles of care, respect, dignity and good governance and to become an industry leader, known for excellence in upholding these principles.
- ❁ To become known as the go to provider for secure patient transport in our chosen geographical area, building a financially viable and sustainable business for the long-term benefit of the patients we support and the partners we work with.

# OUR CORE SERVICES

- ✿ NHS, Private & Individual Clients
- ✿ Non Emergency Patient Transport
- ✿ Secure Mental Health Transport

## SERVICE PROVIDED INCLUDE:

- ✿ Providing secure transport for patients with mental health needs both detained on section or informal
- ✿ 24/7 availability of services.
- ✿ Provision of services to patients with physical disability and wheelchair users
- ✿ Initial service 'triage' to assess requirements and development of specific care plan for patients individually.



**Our Patients:** We are dedicated to providing services for patients with mental health difficulties either detained on section or informal. We support patients from all age groups, older adults, adults, young adults and children.

**Our Partners:** We work with NHS Trusts, private health facilities, charities and directly with patients in the community.



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